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Color StyleWriter 2400: No Reversed Text in Black Box (4/95)

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TOPIC -----

Our customer has a PM7100 with a Color StyleWriter 2400. In a PageMaker 5.0 application, he could print white characters on black with LaserWriters and StyleWriter II, but he cannot get it to do so with the Color StyleWriter 2400. He claimed that he could do that before, but he cannot get to do it now. Does the Color StyleWriter 2400 support reverse print?

DISCUSSION -----

I have been able to verify the customers problem. I am going to raise this as a bug with the Color StyleWriter 2400 engineering team.

In the interim I have found two work around for the problem.

Workarounds

1) Fill the box with another color besides black. I tested with a light blue and green, in both cases the file printed without any problems to the Color StyleWriter 2400.

2) Go into the "color" section of the print dialog box and select the Black and White option. The document prints fine, as long as the customer does not have color images in their document.

At this time I cannot say if the engineer team will commit to make a change to the driver to correct this problem.

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