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At Ease 3.0: Trouble Updating Computers Across Network (6/95)

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TOPIC -----

With At Ease 3.0 for Workgroups, when running the At Ease Setup application I selected the "At Ease Computers" menu, and clicked the "Add" button. There was a delay, and then an error came up telling me that At Ease could not talk to the router. I pressed "OK" and was returned back to the main At Ease Computers dialog. I could not add any computers to the list for updating.

DISCUSSION -----

This has been seen on certain third party routers. The router does not return a "last packet flag" that causes At Ease 3.0 to attempt to obtain more zones than the router holds. Due to the error, At Ease does not allow any computers to be added to the Update list.

Contact the manufacturer of your third party router for update information.

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