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Apple Basic Color Monitor: Reducing On/Off switch Breakage 9/94

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TOPIC -----

While I realize that this is a complete item replacement module, it would seem that we could obtain a new piece of plastic that would correct the problem of the on/off switch breaking a lot cheaper than obtaining a complete monitor. A small toggle switch mounted below the current actuator location and wired to the PCB directly would be reasonable fix but I also believe that it would render the module as non-returnable item by Apple standards. I currently have a school district with somewhere around 2 or 3 hundred monitors waiting for the on/off switches to break. Is there any way of simply replacing the button?

DISCUSSION -----

You are correct in assuming that modification to the unit is not allowed. We have investigated this issue several times and have discovered that it only occurs in school districts. Typically, the students are just too hard on the switch. There is no plan to make the part available since the failure rate for this part is so low. There is an easy solution to this problem, which we have successfully recommended to many school districts. Leave the monitors in the ON position and plug them into a AC power strip that is switch activated. This eliminates the heavy wear on the monitor ON/OFF switch.

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