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## Adjustable Keyboard: Bad Keypad Module Symptoms (4/94)

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### TOPIC -----

This article describes symptoms of bad Adjustable Keypad modules, and how to troubleshooting the keyboard.

### DISCUSSION -----

If the Apple Adjustable Keyboard has a bad keypad, when customers press the Control, Option, or Command key the Macintosh responds as if the Power On key was pressed. On Macintosh Computers that support soft power off, the message "Are you sure you want to shut down?" appears. (This assumes that 3rd party ADB power-on devices such as PowerKey are not a factor)

### Troubleshooting

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Most of the time, this is a bad Adjustable Keypad module. To determine if this is the case, remove the Adjustable Keypad module and see if the Macintosh powers down. If it does then the only a replacement keypad is needed.

The entire Adjustable Keyboard does not need to be replaced, since the Adjustable Keypad can be replaced as an individual module (661-0762).

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