



# Tech Info Library

## Apple Workgroup Server 95 Drive Shelf Alignment (3/94)

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### TOPIC -----

Apple Workgroup Server (AWS) 95 users have reported problems inserting and/or removing floppy diskettes, and DAT tapes in AWS 95 computers.

The source of the problem is an improperly aligned AWS 95 drive shelf which causes difficulty inserting and/or removing the floppy diskettes and the DAT tapes. Manufacturing has taken the necessary steps so that all shipping units will not exhibit this problem.

### DISCUSSION -----

If a system exhibits the above symptoms, follow the procedure below to align the AWS 95 drive shelf:

- 1) Follow preventive measures to avoid ESD damage. When you unwrap, install, or replace modules, observe the appropriate ESD precautions. For complete ESD prevention information, refer to the ESD Prevention Rules in the SERVICE SOURCE CD-ROM.

If the proper ESD procedures are not available, then do the following: Turn off the power and remove the cover. Before going near the logic board, touch the metal of the power supply case.

- 2) Disconnect the floppy drive and SCSI data cables from the logic board.
- 3) Disconnect the SCSI power supply cable(s) from the power supply.
- 4) Remove the two drive shelf screws. Slide the drive shelf towards the rear of the computer.

NOTE: In the next step, ensure that none of the cables catch on the case.

- 5) Grasp the cable tie and the metal tab and partially lift the drive shelf out of the computer.
- 6) Re-insert the drive shelf so that it aligns flush with all power supply

metal guides (make sure the guides on both sides of the tray are engaged). Slide the drive shelf towards the front of the computer. Before re-attaching the two drive shelf screws, verify that the floppy drive is aligned with the floppy bezel.

7) Reverse the order of disassembly.

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