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A/UX & CD300: Known Problem With Some Versions (12/93)

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TOPIC -----

Is there an EPROM upgrade for the original CD300 so it will work with the Apple Work Group Server 95?

DISCUSSION -----

There is a known problem with some versions of the AppleCD 300 and A/UX. Any AppleCD 300 drive with a EPROM version previous to 1.8f will have problems under A/UX 3.0.1 and the Apple Work Group Server 95.

A decision was made by Engineering, Marketing and Service to ship the AppleCD 300 Mechanisms (AppleCD 300 and AppleCD 300i) with the older SCSI chip and firmware. They believed the A/UX scenario would be minimal and if by chance a customer experienced this problem, Apple would handle it on a case by case basis.

As of February 1993, all external AppleCD 300 drives (serial numbers listed below) that were produced will include the new 1185 CQ SCSI chip and firmware 1.8f.

Service inventory contains old and new and product. Sony will include the new chip and firmware ONLY on new drive purchases. This means repaired drives will not be updated.

Below is the serial number information for AppleCD 300i (internal)and AppleCD 300 (external) drives with the new 1185 CQ (SCSI controller IC) and 1.8f firmware.

Drive	Cut-in S/N
SONY P/N CDU561-25: (AppleCD 300i)	#352821
SONY P/N CDU561-25/C: (AppleCD D300i)	#349841
External AppleCD 300:	#SS305010M3023 ~ #SS305036M3023
(drive S/N that includes the new 1185 CQ)	#SS30503EM3023 ~ #SS3050TNM3023

Note: The external AppleCD 300 drives listed above were produced in January. All the external AppleCD 300 drives that were produced after February will include the new 1185 CQ chip.

The small percentage of customer who both experience this problem and get older inventory is extremely small. If the customer's system is effected by this anomaly, it would occur early in the warranty period.

The Service Provider should exchange the CD drive under the normal warranty exchange.

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