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Apple Basic Color Monitor: Use Correct Part Number 9/93

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TOPIC -----

If you "advance replace" an Apple Basic Color Monitor through Service, make sure you use the correct part number. There are multiple versions of the Apple Basic Color Monitor. Use the manufacturing number (located on the product label under the Apple model number to identify the monitor version.) For example, if you wish to obtain a monitor with a manufacturer's part number of 645-0032, order service part number 661-0009.

For additional information reference the Service Source CD.

DISCUSSION -----

There have been two different vendors for this monitor. You must advance replace like for like monitors. Here are the correct part numbers:

Model number: M1595LL/A

Manufacturer's Number p/n: 645-0032 (Printed on the back label of the monitor)

Service part number: 661-0009

Model number: M9103LL/A

Manufacturer's Number p/n: 645-0031 (Printed on the back label of the monitor)

Service part number: 661-0031

There's no easy way to tell the difference between the two monitors over the phone. The best way is to get the customer to read the 645-003x number (printed on the back label of the monitor) to you.

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