

Apple Hard Drives: OEM Warranty Information (2/93)

19960215 11:05:19.00

Tech Info Library Article Number: 11620

Article Created: 19 February 1993
03/18/93 - REVISED • To show which parts prevent comtamination or leakage
TOPIC
Some OEM components in Apple computers (particularly hard drives) have a 2- to 5-year warranty from the manufacturer. Why does Apple only offer a one year warranty on the these components?
DISCUSSION
Apple buys many of its system components, with differing warranty periods, from outside vendors.
Apple adds significant engineering value, such as proprietary firmware and engineering enhancements to these OEM components. Also, Apple ensures system integrity by testing the OEM components in the system environment.
Since Apple combines OEM and Apple components into a system and adds value to them, Apple applies its standard one year warranty to all Apple systems and system components. Copyright 1993, Apple Computer, Inc.
Keywords: <none></none>
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