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## Apple Color Printer: Leaking Ink Cartridges (2/93)

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TOPIC -----

I have an Apple Color Printer. Ink has drained out of an ink cartridge during shipment. Why does this happen?

DISCUSSION -----

We believe that the Color Printer was given a large shock during shipping and was then stacked on the end of the box. This causes the Carriage Head Assembly to become uncapped and ink to leak out.

To cure this problem, the Color Printer vendor changed the Carriage Head Assembly and the Carriage Lock Assembly in November 1992. A total of 8126 units shipped with this problem. Of these, 4774 were 120V and 3352 were 220V.

The following serial numbers have the fix:

CC275KER%M9200J/A or later (120V) or  
CC275JPL%M9200G/A or later (220V)

If you have a Apple Color Printer which has a leaking ink cartridge out-of-the-box, contact Apple Support for a RMA.

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