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Apple Equipment: Using Third-Party Diagnostics

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TOPIC ---

I read in MacWEEK August 10, 1992 (Volume 6, Number 29) that there
are some third-party diagnostic programs available for Apple equipment.
Have you tested these third-party diagnostics, and can you recommend any?

DISCUSSION --

For legal reasons, we cannot comment on whether the third-party diagnostics
that appear in the MacWEEK article perform better or worse than Apple's
diagnostics.

We can state that our diagnostics and tools are the only approved methods
for running diagnostics on our equipment. For example, if a third-party
program fails a RAM test and our diagnostics passes the RAM test, the RAM
would be considered good in terms of Apple specifications.

Customers should use the third-party diagnostics only as a general tool for
checking their equipment before they bring the equipment to an Apple
Authorized Service Center for repair. Once in the repair center, official
Apple diagnostics and procedures will be used to diagnose a suspected
problem.
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