



# Tech Info Library

## Apple SuperDrive: Troubleshooting Upgrade Problems (9/95)

Article Review/Updated: 15 September 1995

\* RESTRICTED: Apple Internal and Support Providers Only \*  
Not For General Public Release

TOPIC -----

I have a Macintosh II system with two 800K drives. I installed a SuperDrive upgrade kit but the SuperDrive would not recognize 1.4MB disks.

The new ROM chips were installed and I then tried System versions 6.0.3 and 6.0.5. When a high-density disk was inserted in the new drive, the computer said that it was unreadable and wanted to initialize it which failed.

I tried a different SuperDrive, but I get the same results. Is it possible that the new chips are defective?

DISCUSSION -----

Verify that you installed all of the chips. The one that is usually missed is the SWIM chip (part number 343s0062 or 344s0062). It's in the bag with the ROMs, but it's small. (Most people find it at the bottom of the bag AFTER they run into this sort of problem.)

If you did install that chip, then you do have either a bad ROM or a bad SWIM chip. There is no way to isolate them, it is best to obtain an RMA for all the chips to obtain new ones.

The ROM part numbers are 342-0639, 342-0640, 342-0641, and 342-0642.

NOTE:

This upgrade has been discontinued.

Article Change History:

- 15 Sep 1995 - Revised to show discontinued upgrade.
- 31 Mar 1995 - Added part numbers for the SWIM and ROMs.
- 10 Nov 1994 - Reviewed for technical accuracy.

Support Information Services

Copyright 1991-95, Apple Computer, Inc.

Keywords: hts

=====  
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 8253