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## AppleColor Monitor: Delayed Automatic Turn Off Problem (11/94)

Article Created: 2 July 1991

Article Reviewed/Updated: 08 November 1994

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TOPIC -----

My Macintosh II's AppleColor High Resolution Monitor won't shut down automatically. If the monitor is cold, it turns off anywhere from 30 to 120 seconds after shut down, but may stay on for a couple of hours when warm.

Also, the monitor makes a noticeable low hum, lasting about 1/2 second when turned on cold. The hum disappears if the unit is warm.

According to Apple Technical Procedures, I have done (in this order):

- 1) Cutoff/white adjustment
- 2) Replaced main logic board "D"
- 3) Replaced high voltage capacitor
- 4) Replaced power supply but the problem persists.

DISCUSSION -----

In 90% of our cases, we have fixed this problem by replacing the high voltage capacitor. The rest of the problems were either video D or cutoff related.

There is a possibility that you received a damaged service module used in your repair--most likely the capacitor. Try replacing the capacitor one more time to be sure.

Article Change History:

08 Nov 1994 - Reviewed for technical accuracy.

Support Information Services

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Keywords: <None>

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This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 7752