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AppleScan 1.0.1: Problem Copying Large PICT Files (11/94)

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TOPIC -----

I just upgraded my Macintosh SE to 4MB of memory. I have System 6.0.1, Finder version 6.2, and an Apple Scanner using AppleScan version 1.0.1. Since the upgrade, I have not been able to copy a PICT file any larger than 250K. I always get an ID = 02 error a few seconds after issuing the Copy command. Any file that uses more than that bombs. So far I have done the following things:

- 1) I changed the memory.
- 2) I put the 1.0.2 version of AppleScan on the hard disk.
- 3) I hooked up another hard disk with System 6.0.4 software. Before, we started up with a floppy boot disk.
- 4) I checked for viruses with Disinfectant 2.1. I found one (WDEF A) and got rid of it (I think).
- 5) I changed the memory allocation under Get Info to 1MB, 1.5MB, 2MB, and 2.5MB.
- 6) I changed the motherboard with a third set of memory from a third-party.
- 7) I hooked up an external hard disk with a separate System and Finder, a good version of 1.0.2 AppleScan software, and a 739K PICT file that was opened on my Macintosh IIci at home using AppleScan 1.0.2.

DISCUSSION -----

If copying is a problem, and given what you've already tried, suspect either a failing logic board or a software corruption on the internal hard drive. Going along with the logic board, make sure that the resistor or jumper is correctly configured for 4MB (a wrong setting causes, at the least, incorrect RAM allocation). A software corruption could be something as low-level as the version of SCSI driver on the internal hard drive. You would need to reformat to fix that completely.

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