AppleShare PC: Troubleshooting a NET 810 Error Message

Article Created: 29 March 1991

```
    * RESTRICTED: Apple Internal and Support Providers Only *
                 Not For General Public Release
```

TOPIC --

I recently got this message on my computer while running AppleShare PC:
"NET 810: Unexpected Network Error". Then my computer disconnected from
the network. What could be causing this?

DISCUSSION ---

This error could be caused by a number of factors. NET 810 is the network
number that is randomly assigned to any particular network. The unexpected
network error means that somewhere in the network there may be a break or
open connection.

Locating the problem may be difficult, if it happens randomly. Also, if
the problem occurs only with this one computer, it could be related
specifically to the LocalTalk PC Card (or other network card) installed in
the machine.

Here is a diagnostic procedure to follow:

1) Check that all user connections are tight and that the network is
   terminated properly.

2) Break it down into smaller groups and verify that those users can see
   the server with no problem. Continue until the problem crops up.

3) Check the hardware in that small group or one machine that is
   failing. You could be looking at a possible cable, LocalTalk PC card,
   or logic board failure somewhere in the network.
Copyright 1991 Apple Computer, Inc.

Keywords: <None>

==

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 7545