



Tech Info Library

Apple Printer Utility: Re-open After Changing Zones (11/95)

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TOPIC -----

I have noticed inconsistent results with the LaserWriter 16/600 PS when attempting to change the AppleTalk zone within which the printer resides.

After selecting a new zone, and pressing the "send" button, the zone actually changed only about 50% of the time.

DISCUSSION -----

When opening a printer in the "Printer Selector" window, the current printer zone selected remains constant throughout ANY changes made in Printer Information, Printer Preferences, Job Defaults, and Configure Communication (including "Printer's Network") options of the printer's window. Thus, if the zone is being changed, then you MUST close the printer's window after changing the zone, and open a new printer window by selecting the printer in its new zone before making any further changes to the printer.

This is the only option in the original Apple Printer Utility that behaves in this manner. This issue was fixed in the Apple Printer Utility 2.0 posted online.

These articles can help you locate the Apple Printer Utility 2.0 mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

17 Nov 1995 - Added updated software availability information.

Support Information Services

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