Tech Info Library

System 7.5: System Freezes with Microsoft Office 4.2 (2/95)

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TOPIC --

Your system may occasionally freeze if you have System 7.5 and Microsoft Office
4.2 (including Word 6.0 and Excel 5.0). This happens less frequently when
running "System 7.5 Only" with no Microsoft applications.

DISCUSSION ---

Microsoft Office 4.2 comes with RAM Doubler. If you are using System 7.5 you
should run RAM Doubler 1.5.1 or higher. Some versions of RAM doubler that
shipped with Microsoft Office included RAM Doubler 1.0.4 and should be
upgraded.

You can check your version using the following steps:

Step
Open the Extensions Folder in the System Folder.

Step 2
Click on the RAM Doubler extension once to highlight.

Step 3
Select "Get Info" and read the version number.

Although Connectix wrote RAM Doubler, if it shipped with Microsoft Office you
need to call Microsoft to get the update, not Connectix. You can contact
Microsoft Technical Support.

The Tech Info Library article titled "Locating Vendor Information" can help you
search for a particular vendor's address and phone number.

Article Change History:
16 Feb 1995 - Changed keyword and reviewed technical accuracy.
10 Feb 1995 - Added keyword; made minor technical updates.

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