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Dispatcher Software: Type 11 Error with HP DeskWriter (3/97)

Article Created: 10 October 1996
Article Reviewed/Updated: 10 March 1997

TOPIC ---

When trying to print a scanned image from the Color OneScanner Dispatcher
software v1.0, 1.2, or 2.0, to a Hewlett-Packard DeskWriter, the Dispatcher
software crashes. The error is usually a Type 11 error.

DISCUSSION --

Service & Support Engineering has been able to reproduce the issue consistently.
 Hewlett-Packard is aware of the situation.

Updated software that remedies this behavior has been posted by Hewlett-Packard
to their World Wide Web site. The updated software for the DeskJet 800 family
of printers is version 9.3. For the DeskWriter 600 family, the updated software
is version 9.2.1.

As a workaround, you can print from an application other than Dispatcher.

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Article Change History:
10 Mar 1997 - Updated with vendor info.
28 Feb 1997 - Updated with the current status.

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Keywords: ksts

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This information is from the Apple Technical Information Library.

ArticleID: TECHINFO-0020605

19970311 09:04:17.00

Tech Info Library Article Number: 20605