

## TouchWindow: Supported with Early Childhood Connections? (5/95)

Article Created: 16 May 1995

TOPIC -----

Edmark TouchWindow, which ships with Apple Early Language Connections, locks up when used on a Macintosh LC575 with Early Childhood Connections. Why?

DISCUSSION -----

Using TouchWindow with Early Childhood Connections is not a configuration supported by Apple. There are currently several issues with this configuration:

• Early Childhood Connections ALWAYS locks/hangs when the TouchWindow hardware is connected.

• Early Language Connections (System 7.1) works with the software that ships with the CPU (version 2.1 of TouchWindow) but NOT with the software that might ship with the hardware (TouchWindow 2.00).

• Early Language Connections (System 7.5) works with the hardware connected and the software that comes in the bundle.

Early Childhood Connections does NOT ship with either the software or hardware for TouchWindow.

You can contact Edmark Corporation for additional information about TouchWindow. The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Support Information Services Copyright 1995, Apple Computer, Inc.

Keywords: <None>

This information is from the Apple Technical Information Library.

19960215 11:05:19.00 Tech Info Library Article Number: 17753