



# Tech Info Library

## Earth Explorer Issue With CE Toolbox (5/95)

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TOPIC -----

I found a problem with Earth Explorer. I have a clean system (7.5), with only QuicKeys 3.0.1 installed. My machine is a Power Macintosh 6100/60 with 8 MB of RAM.

The problem is that after I launch Earth Explorer, and choose a sub-topic from one of the topics on the main menu (such as "Explore" or "Hot Topics"), as soon as it is supposed to "link to Explore/Topics", the computer bongs 3 times and the application quits, completely and immediately.

DISCUSSION -----

I have reproduced the problem on a Power Macintosh 8100/100, with 16 MB of RAM, and noticed that both the CE Toolbox and the QuicKeys Toolbox inits were "greyed out" during the init display at startup.

System 7.5 Update 1.0

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Installation of the System 7.5 Update 1.0 will resolve this issue. You do not need a new version of QuicKeys.

These articles can help you locate the software update mentioned here:

- Where To Find Apple Software Updates  
Lists online services for "free" Apple software updates.
- Obtaining Apple Product Support in the USA  
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library.

System 7.5 Only

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If you do not yet have the System 7.5 Update 1.0, but you need to use Earth Explorer right away, try this workaround:

I used the Extensions Manager to turn off the following items, which allowed me to use Earth Explorer successfully after restart:

CEToolbox -- extension  
QuicKeys Toolbox -- extension  
QuicKeys -- control panel

This article provides some information about a non-Apple product. Apple Computer, Inc. is not responsible for any content referring to this non-Apple product. Please contact the vendor, CE Software, for additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

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