



Tech Info Library

Startup Items Folder: Sound Or Control Panel Cause Crash (10/95)

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TOPIC -----

When I place both a sound and a control panel (or aliases to either) in the Startup Items folder, the Macintosh sometimes crashes while booting up. I installed System 7.5 but the problem remains.

DISCUSSION -----

If a sound file opens at the same time or just prior to opening a control panel, this can cause a system crash. You may want a sound file in the Startup Items folder so the Macintosh plays the sound every time you turn your Macintosh on. The same problem can occur on a Performa if you use the Launcher and want to have a startup sound. This problem was fixed in System 7.5 Update 1.0 which is posted on online services.

This crash will corrupt the system file requiring you to startup from a floppy disk or CD-ROM disc, drag the System suitcase from the System Folder on your hard drive to the trash, and reinstall system software. After reinstalling the system software, remove the control panel and sound file from the Startup Items folder before restarting your computer.

The only solutions are:

- Remove either the sound or the control panel from the Startup Items folder.
- Use a third-party product such as NOW Fun or Sound Master to play the startup sound.
- Install System 7.5 Update 1.0.

These articles can help you locate the System 7.5 Update 1.0 mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

17 Oct 1995 - Added System 7.5 Update 1.0 information.

09 Jan 1995 - Added fix with next System Update.

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