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Macintosh: Using Wrong System Installer Causes Color Problems

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TOPIC -----

A user installs the System on a Macintosh IICx attached to a color monitor with either 16 or 256 colors selected. The monitor shows a color desktop, but the Apple and Macintosh icons remains black and white. The typical diagnosis is a hardware problem with the monitor or video card.

DISCUSSION -----

The problem lies with the choice of installation disks. Using the Utilities One disk to install the System instead of the System Tools disk causes this problem. The Utilities One disk contains the minimum Installer scripts, which do not include the color Apple icon, or the color Macintosh icon (which appears in the "Welcome to Macintosh" startup dialog), among other things.

Use the System Tools disk included in the new "Open Me First" package that ships with the Macintosh IICx, not the Utilities One disk that is in the traditional place we have put system disks. This installs a complete system, including the color icons.

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