Open Transport: MegaPhone & Other Apps Activate AppleTalk (3/96)

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TOPIC ---

I have a Power Macintosh 7500/100 with a GeoPort Telecom Adapter, and I'm using
Telecom 2.1 software. The GeoPort Telecom Adapter is connected to the computer's
modem port.

After doing a clean install of the system software and installing the Apple
Telecom 2.1 software, while troubleshooting, I was able to use the MegaPhone
demo software version 1.0.2ST successfully. I then installed the released
MegaPhone software, version 1.0.2, selected the modem port in the AppleTalk
control panel, and made AppleTalk inactive.

When launching MegaPhone, AppleTalk automatically becomes active, and I'm unable
to use the MegaPhone software. What is wrong?

DISCUSSION --

Issue

Cypress Research has reported, when launching the released version of the
MegaPhone application, it checks to see if AppleTalk is active or inactive. When
this check is made, AppleTalk automatically becomes active.

This issue has also been noticed with some other applications which make the
same system check and automatically activate AppleTalk such as some versions of
the following: Adobe Pagemaker, Macromedia Freehand, Quark XPress, Global
Village Fax Software, and others.

MegaPhone Workaround

If a user calls Cypress with this issue, Cypress will send them a modified
version of MegaPhone which does not check AppleTalk for being active or
inactive.

Resolution

Open Transport version 1.1, installed with System 7.5 Update 2.0 corrects this
issue.

The Tech Info Library article titled "Locating Vendor Information" can help you
search for a particular vendor's address and phone number.

Article Change History:
22 Mar 1996 - Added information about Sys Upd 2.0.
02 Jan 1996 - Added information on OT 1.1 fix.

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