Extension Versions Inconsistent After Update (4/95)

Article Created: 23 March 1995
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TOPIC --

Users who have updated their operating system with Network Software Installer
1.5 or System 7.5 Update 1.0 may have versions of extensions and control panels
inconsistent with the installed update.

DISCUSSION ---

One likely cause can be that disabled extensions and control panels are NOT
being updated. The installer does not look for extensions or control panels in
unusual locations like the Extensions (Disabled) or Control Panels (Disabled)
folders. Users who use Extension Manager or similar third-party software should
complete the following steps to ensure a proper and complete update when running
the installer:

Step 1
Turn all extensions and control panels ON with the Extension Manager control
panel.

Step 2
Restart and hold the shift key down to keep extensions from loading. Even though
extensions do not load into RAM during startup, they reside in the Extensions
folder where the installer can find them.

Step 3
Run the update installer.

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07 Apr 1995 - Made minor technical updates.

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