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Sound Control Panel: Volume Level Anomaly (5/95)

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TOPIC -----

I have the Built-in Headphones slider set all the way up and the Built-In slider set in the middle. When I restart, the sound is lower, but the Headphones slider still shows that it set to the maximum setting. Why does the sound volume change after I restart my computer?

After the restart, all I need to do is move the Built-In Headphones slider slightly and the volume is reset to the level indicated by the Built-in slider. The startup chime will also use this setting.

DISCUSSION -----

What Is Happening

There is inconsistent visual feedback between the Built-in Headphones slider setting in the Sound control panel and the actual level heard through the external speakers to the Power Macintosh.

The purpose of the two separate sliders is to provide the ability to control the sound output for the internal speaker versus the headphones. That is, you may wish to have the sound play very softly (or no sound at all) out of the internal speaker, but you may also want to have the the sound play loudly out of the headphones.

Workaround

The workaround is to set both the Built-in and Built-in Headphones sliders to the same position.

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Support Information Services

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