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System 7.5: Install Problems on IIsi (2/95)

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TOPIC -----

I am trying to install System 7.5 on my Macintosh IIsi and the install 3 disk is skipped during the installation. After installation, I am missing all of my Control Panels and Apple Menus. Find is the older, System 7.1 Find, not the new 7.5 version. What is going on here and how do I install System 7.5 on my Macintosh?

DISCUSSION -----

There is a known problem in the System 7.5 installer script that skips some of the software resources. Most of these resources are included on the System 7.5 "Install 3" disk. This disk includes the Control Panels, Apple Menu items, and some printer drivers. The problem appears to happen only on Macintosh IIsi computers running previous versions of System 7 (System 7.0, 7.0.1, 7.1, or 7 Pro) that were originally installed using the custom install for Macintosh IIsi. The problem does not happen if the original System 7 System Folder was installed using the universal install for any Macintosh.

To avoid this problem on the Macintosh IIsi do one of the following:

Clean Install System 7.5

Clean Install System 7.5 by pressing the Command-Shift-K keys in System 7.5's installer. This gives you the option to install a new System Folder rather than update the existing System Folder.

Custom Install Control Panels

Custom install Control Panels, Apple Menus, and any printer device drivers after the installation is complete.

Article Change History:

14 Feb 1995 - Updated keyword; reviewed for technical accuracy.

20 Dec 1994 - Clarified information on what is missing.

18 Nov 1994 - Added specifics about Find.

Support Information Services

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