



Tech Info Library

System 7.5: Update for HP DeskWriter C Printer Driver (2/95)

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TOPIC -----

My Macintosh running System 7.5 gets a System Error -14 when printing to a HP DeskWriter C. When I deactivate all "color" extensions with the extensions manager, it prints fine.

DISCUSSION -----

HP Printer Support reports their current HP DeskWriter C driver, v5.0, is not fully compatible with System 7.5. HP is working on a revised driver that will be compatible with System 7.5, but not QuickDraw GX. This driver is anticipated to become available in the next 1 to 2 months.

Contact HP Printer Support (206-323-2551) to be placed on the driver's distribution list. The cost of the update is \$5.80 to cover shipping and handling.

Article Change History:

15 Feb 1995 - Reviewed for technical accuracy, revised System 7.5 keyword.

Support Information Services

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