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## System 7.5: Troubleshooting Extension Conflicts (7/96)

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TOPIC -----

Is there an easy way to troubleshoot possible extension conflicts on my Macintosh with System 7.5 installed?

DISCUSSION -----

The Extensions Manager control panel installed with System 7.5 enables you to isolate and troubleshoot third party extensions from those installed with System 7.5.

There are two methods to access the Extensions Manager.

System 7.5 or System 7.5.1  
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Select Control Panels from the Apple menu. Open the Extensions Manager control panel and select System 7.5 Only from the Sets button. Upon restarting your Macintosh, only the extensions installed with System 7.5 will load.

System 7.5.2  
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Select Control Panels from the Apple menu. Open the Extensions Manager control panel and select System 7.5.2 from the Sets button. Upon restarting your Macintosh, only the extensions installed with System 7.5.2 will load.

If the problem persists, it is likely that one of the default 7.5 extensions or control panels is corrupted. At this point, it is best to remove all extensions and control panels from your system folder and reinstall them one at a time to locate the corrupted extension or control panel.

An alternative method of accessing the Extensions Manager is to hold down the spacebar when booting up your computer. The Extensions Manager will appear on screen. Follow the same procedure as above for troubleshooting.

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Article Change History:

- 02 Jul 1996 - Added Fax Doc word
- 07 Dec 1995 - Updated information for System 7.5.2.
- 15 Feb 1995 - Reviewed for technical accuracy, revised System 7.5 keyword.
- 03 Feb 1995 - Made title more descriptive.

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