



Tech Info Library

System 7: GemStart 030 Accelerator Ctrl. Panel Upgrade (10/94)

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TOPIC -----

I have a Macintosh Plus with a GemStart 030 Accelerator installed. When I open the Users & Groups control panel and then open a user icon, the window freezes. I cannot move, make changes to, or close the window, but I can access the menu bar.

Also, whenever I get a system error, I see only the upper portion of the dialog box. The lower portion isn't visible.

DISCUSSION -----

The GemStart 030 Accelerator control panel version 1.3.3 is neither System 7 nor AppleTalk Phase 2 compatible and, therefore, may cause file-sharing and printing problems. To prevent the problem with the missing portion of the dialog box, try turning off the GemStart "Copy ROM into RAM" option.

There are two workarounds to this problem:

- MicroMac Technology, Inc. reports that GemStart version 2.03 or later is fully compatible with version 7.0 and AppleTalk Phase 2. Update the control panel with this version, which is a free upgrade.
- Until you get the update, remove the GemStart control panel from the Control Panels folder and restart the machine.

For more information, search on MicroMac Technology, Inc.

Article Change History

- 28 Oct 1994 - Changed company as product changed hands.
- 02 Sep 1992 - Updated to provide contact information.

Support Information Services

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