System 7: Workaround for 32-bit Incompatible Boards

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Article Change History

08/21/92 - REVIEWED
             • For technical accuracy; edited.

TOPIC --

If a computer is set to 32-bit mode under System 7 and has a 32-bit
incompatible board installed, you get an error chime at startup and a sad
Macintosh on the screen, or both. How do you fix the problem?

DISCUSSION ---

To fix this, do the following:

• Remove the incompatible board or boards.

• If you still have your video card installed (assuming it's not the
  incompatible card), start up from a 6.0.x floppy and you will get a
  dialog prompting you to change to 24-bit addressing.

  - OR -

• If you don't have your video card, start up from your System 7 and
  reset the Parameter RAM by holding down Command-Option-p-r at start up.

These procedures will reset the addressing to 24-bit mode.
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