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System 7.1 Commonly Asked Questions (9/94)

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TOPIC ---

This article presents common customer questions about system software version
7.1, and the answers.

DISCUSSION --

Q. What is WorldScript?
A. WorldScript supports most written languages in the base system
   software. WorldScript includes support for text input and display,
   as well as for incorporating language attributes, such as date and
   time formats.

   This technology is incorporated into System 7.1 to provide the same
   system-level support for non-Roman languages, such as Japanese and
   Arabic, that Apple has always provided for Roman languages, such as
   English, French, German, and Spanish.

Q. Why am I getting a message about a 128-file limit on the Fonts
   folder?
A. The Fonts folder can hold a maximum of 128 files. This includes font
   suitcases, and individual font files like bitmapped (or screen)
   fonts and TrueType fonts. It doesn't include PostScript (or printer)
   fonts.

   Suitcases can contain multiple font families and can be as large as
   16MB. If you have more than 128 files, place individual bitmap or
   TrueType font files into suitcases, or merge suitcases. Merge
   suitcase files by dragging one suitcase file on top of another
   suitcase file.

Q. How do I create a font suitcase?
A. You can't create a font suitcase with System 7.1, but you can
   duplicate an existing suitcase. If you need an empty suitcase,
   duplicate a suitcase and throw away its contents. You can duplicate
   the remaining suitcase as many times as you need.

Q. Is System 7.1 slower than System 7.0?
A. No. There are a few things you should check if performance seems

slow:

- Make sure File Sharing and Virtual Memory are off when not in use.

- Check all third-party extensions for compatibility with System 7.1.

- Check the Views control panel to make sure "Calculate Folder Sizes" isn't checked.

Q. I'm using Adobe Type Manager and Suitcase with System 7.1. Do I need an upgrade?
A. System 7.1 requires version 3.0 or later of Adobe Type Manager (from Adobe Systems) and version 2.1.2 or later of Suitcase (from Fifth Generation Systems). Contact the manufacturers for specific upgrade information.

Q. I just upgraded from System 6, and now I'm getting random system errors.
A. Make sure all devices in the SCSI chain attached to your Macintosh computer are powered on before you start it up.

Try starting your Macintosh computer while holding down the Shift key to turn all extensions off. This will identify an extension (or INIT) conflict. If no errors result, an extension probably conflicts with the system or other extensions.

If your computer crashes when you have Virtual Memory on, contact your hard drive vendor to verify that your hard drive formatting software is compatible with System 7.1.

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