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System 7.1: Bad or Missing Date Format

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TOPIC -----

In System 7.1, dates aren't displayed or contain garbage in the Finder windows. In the Date & Time control panel, the U.S. Date format contains garbage. Here are the steps we tried to remedy this problem:

- 1) Trashed the Date and Time control panel.
- 2) Zapped the PRAM.
- 3) Reinstalled the system software over the existing system software.

These steps didn't resolve the problem.

DISCUSSION -----

After further investigation, we discovered that the format information is kept in the System suitcase file. We did this by changing the date format to a custom format and checking the modified date and time. We then verified this by examining the system file using ResEdit. There's a resource in the system file that contains all date formats.

Here's the procedure to resolve this issue:

- 1) Start up using the Disk Tools disk.
- 2) Be sure to backup any non-Apple sounds and keyboard layouts.
- 3) Drag the System suitcase file to the Trash, and select Empty Trash from the Special menu.
- 3) Restart the computer using the Install disk, and follow the normal system software installation procedures.

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