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System 7.1 & Shared Code Manager: Problem & Cure (2/93)

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TOPIC --

We have repeatedly experienced system hangs using PowerPoint 3.0 on a
PowerBook 180 in 32-bit mode. Nothing else is running except the Finder,
and all extensions have been turned off.

DISCUSSION ---

The Problem

Microsoft Technical Support verifies that the problem is not in PowerPoint
3.0, but in the Shared Code Manager extension -- an additional component
of some Microsoft applications that provides OLE (Object Linking
Embedding) capability.

With this extension installed, any Macintosh running System 7.1, and that also
uses a System Enabler, may experience a system crash. Macintosh systems
running System 7.1, and that do not require a System Enabler, do not have
this problem.

Solutions

Microsoft has a patch to resolve this issue, and customers are advised to
call Microsoft at 800-426-9400.

For an immediate workaround, customers can simply remove the Shared Code
Manager extension from the System Folder, and PowerPoint will work fine --
except for the loss of OLE.

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