



Tech Info Library

DigiSign: Not Supported on ImageWriter LQ & DeskJet (10/94)

Article Created: 13 October 1993

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TOPIC -----

I'm having problems printing my "signer request form" to an ImageWriter LQ.

DISCUSSION -----

The ImageWriter LQ and an HP DeskJet can not be used to generate a printed signer request form. It isn't a supported configuration.

The solution is to print to a 300 dot-per-inch or greater printer. Also, RSA Data Security, Inc., will accept the signer file on diskette. Simply save the signer request to a diskette instead of printing it. You must contact RSA to obtain a authorized signer.

To locate a vendor's address and phone number, use the vendor name as a search string.

Article Change History:

10 Oct 1994 - Added HP Deskjet.

Support Information Services

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