QuickDraw GX: Non-Native Error on Reformatted Drive (2/95)

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TOPIC ---

I have a Power Macintosh and have reformatted the Apple internal hard drive with
APS Power Tools version 2.8.2. I then installed QuickDraw GX after installing
7.5. I am now getting an error message that says the non-native version of
QuickDraw GX is installed.

I reformatted the hard drive with Apple HD SC Setup and QuickDraw GX worked
fine.

DISCUSSION ---

We found a similar problem with APS version 3.0.1. Version 2.8.2 of the APS
Power Tools utility was written by a company called Transoft. We called Transoft
and APS to inform them of this problem. Technical support at Transoft said the
only problem they found was the Color Picker problem: the error "Insert <hard
disk>" shows up if virtual memory is turned on and goes away when Virtual Memory
is turned off when accessing the Color Picker. Transoft technical support said
that no one had called them with the QuickDraw GX problem. APS said that no one
had called them with the problem.

Transoft had a fix for the Color Picker problem. There is a control panel that
comes with APS PowerTools called "Power Tools Assistant 1.5.7". This control
panel allows the user to change options about the drive. The interface is like
the Startup Disk control panel where you select the drive and then click the
option button. One of the options is "Disable Finder Eject." When this option
is selected, both the Color Picker and the native GX problem go away.

We tried to duplicate the problem with APS software version 3.0.5 and could not
do it. This could indicate that the problem only exists with the 3.0.1 version.
Contact APS for an upgrade.

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16 Feb 1995 - Changed keyword and reviewed for technical accuracy.
13 Jan 1995 - Made corrections to application name appearing in article.

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