



# Tech Info Library

## Express Modem: Fax Phone Book Corruption (7/94)

Article Created: 27 July 1994

TOPIC -----

I am trying to fax a document using the Express Modem software which came with my Macintosh computer. However, the Fax Phone Book in the Fax Sender dialog box has garbled characters instead of the entries I created. When I create new Fax Phone Book entries, those new entries are also garbled.

DISCUSSION -----

The Fax Addresses file has been corrupted. This file is located in the Preferences folder in the System Folder. Drag this file to the Trash, restart the computer, then re-access the Fax Sender dialog box to recreate the Fax Phone Book entries.

Support Information Services  
Copyright 1994, Apple Computer, Inc

Keywords: kpbook,kppc,ksts

=====  
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15892