



# Tech Info Library

## Performa 6360 & 6400: No QuickDraw GX Installer? (12/96)

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TOPIC -----

I have both a Macintosh Performa 6360 and 6400 computer. I cannot find the QuickDraw GX installer on either my hard disk or my Performa CD-ROM disc. Was I supposed to get it? If not, why was it not included on the CD-ROM disc?

DISCUSSION -----

Performa 6400 w/Internal Global Village Modem  
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QuickDraw GX installer is only included with the Macintosh Performa 6400 computers which come with the internal Global Village communication slot card modem. QuickDraw GX can be found on the Macintosh Performa 6400 CD-ROM disc by following this path:

Hard Disk Files

- Apple Extras Files
  - System Software Extras
    - QuickDraw GX

Performa 6360, 6400 & 6400 (Video Editing) w/Internal Geoport  
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The Macintosh Performa 6360, 6400 and 6400 Video Editing Edition computers do not include QuickDraw GX in the System Software Extras folder. All of these computers currently ship with internal Geoport communication slot modem, instead of the Global Village communication slot card modem.

These computers also ship with Adobe Acrobat 2.1 preinstalled. If you install QuickDraw GX over a System Folder that already has Adobe Acrobat 2.1 installed, you may receive an error message that says "substitution fonts for Acrobat or ATM may be damaged or missing...".

Where to Get QuickDraw GX  
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If you did not receive QuickDraw GX with your Macintosh Performa computer, but you would like to install it, you can download it from all Apple Software Update online sites.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Once you get online in the Apple Software Updates section, the path on most services is as follows:

Apple Software Updates  
  US  
    Macintosh  
      System  
        QuickDraw GX

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