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Performa: Virus Protection Tips (6/93)

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TOPIC ---

I have found the nVir A virus on my Performa. I can clear it from everything except the System (which says it is busy) and Finder. The anti-virus program I am using says that I should use a locked system diskette to clear the virus completely, but this computer comes with software already installed, and without system disks. What do I do next?

Also, what would you recommend as a good beginner's anti-virus program for the Performa?

DISCUSSION ---

Depending on the type of virus detection program you have, you may be able to run after starting up from the Utilities disk that came with your Performa. If your virus program is an application, then start the computer from the Utilities disk (put the Utilities diskette in the drive immediately after turning the computer on). Then run the virus program that is on the hard drive. This allows it to remove the virus from the system on your hard drive. If your virus program is a control panel or an extension, then this solution may not work, and you may need to contact the makers of the virus program to get instructions on removing the virus.

There are too many anti-virus programs to recommend any specific one, but almost all fall into one of two categories:

• The first kind loads into the computer's memory when the computer turns on and checks diskettes and software as they are loaded onto the system. This type of program works best for keeping viruses from getting onto your system, but may cause incompatibility with some of your software.

• The second kind checks the computer only when you tell it to. Since it does not load into memory when the computer is turned on, it does not conflict with other software. However, because you launch the anti-virus program manually, it will normally find viruses only after they are on your computer.

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