Network Assistant: Control Window Behavior (8/96)

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TOPIC ---

1) Should the user be getting a full screen view when trying to control a
single workstation from the multiple view observation window, or is this an
error in the documentation?

2) When you can see a partial desktop is there a way to scroll around to
observe or control the entire desktop?

3) Can I use other applications on my computer while I am controlling another
computer?

4) What are the requirements for the administrators monitor?

5) Are there any restrictions for the workstation monitor?

DISCUSSION --

1) Question: Should the user be getting a full screen view when trying to
control a single workstation from the multiple view observation window, or is
this an error in the documentation?

Answer: This is not exactly wrong but rather unclear. The screen you will be
controlling will fill up the 640x480 "observing" window, not the whole screen
unless of course your administrators station has only a 640x480 screen. Then the
statement in the manual would be true.

2) Question: When you can see a partial desktop is there a way to scroll around
to observe or control the entire desktop?

Answer: No. They wanted to change this but there wasn't time to implement it. It
requires a major design change. Hopefully in the next release things will be
different.

So, number 4 in the Network Administrator Toolkit (ANAT) ReadMe says that if you
view a workstation with a smaller monitor, you will see only part of the shared
screen. Although the ReadMe doesn't say it, the opposite is true too. If you
share, control or observe a workstation that has a larger screen (or bit depth
greater than administrator screen) then you will see only part of the shared

screen. This can be a problem in that you may not see the Hard Disk of the remote Macintosh. A possible workaround would be to type the name of the hard disk and use the Finders "open" command. This may allow you to see the contents of the window if the window is not off the viewable screen.

3) Question: Can I use other applications on my computer while I am controlling another computer?

Answer: No. The documentation states in Section 3 page 84, "You cannot use other applications on your workstation while using the control feature."

4) Question: What are the requirements for the administrators workstation monitor?

Answer: If you share, control or observe a workstation, the administrators workstation monitor should have an equal or higher resolution than the remote workstation.

5) Question: Are there any restrictions for the workstation monitor?

Answer: You cannot observe, control or share a screen that is displaying millions of colors. If the colors on the workstation monitor are set to millions you can use the "Change System Settings" feature to adjust the number of colors below millions.

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