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Fax Viewer & Type 11 Error: Printing to StyleWriter (2/96)

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TOPIC -----

When trying to print received Fax documents to a StyleWriter 1200 or Color StyleWriter 2400 from a Macintosh Performa 5300 with Fax Viewer v S1-2.1, I get a type 11 error. I do not think the computer model is the issue, but printing received Fax documents to a non-PostScript printer is. What can I do to print Fax documents to a non-PostScript printer

DISCUSSION -----

There was an issue with the Fax Viewer Application which would cause a type 11 error and crash when printing to the two printers you reported.

According to engineering, this issue was addressed with Apple Telecom 2.3. This software has been localized and should be available.

You should install the newer software to update the Fax Viewer program.

Article Change History:

08 Feb 1996 - Corrected minor typo.

Support Information Services

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