

SNA•ps 3270: Macintosh Quadra Installation and Compatibility

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TOPIC -----

I'm unable to get the SNA•ps software to run on a Macintosh Quadra 900. I turned off all the INITs except the SNA INITs and still can't get the program to run without crashing. I have turned 32 mode off/cache off and every combination in between. Is there a known problem? If so, is there a fix in the works?

DISCUSSION -----

SNA•ps 3270 v1.0.1 (the client software) is compatible with the Macintosh Quadra computers. However, you may have done an Easy Install or a Custom Install, and selected SNA•ps CUT and SNA•ps NLCA. In this case, you must remove the extensions, SNA•ps CUT, and SNA•ps NLCA from the Extensions folder. These extensions aren't compatible, and SNA•ps 3270 will hang when you launch it.

The preferred way to install SNA•ps 3270 on a Macintosh Quadra is to do a Custom Install and Choose "SNA•ps 3270 Client, System 7."

The original Macintosh Quadra compatibility booklet distributed with the Macintosh Quadra computers and the compatibility report posted on AppleLink say that both SNA•ps Gateway and SNA•ps 3270, versions 1.0 and later, are compatible with Macintosh Quadra computers. Only SNA•ps 3270 is compatible if you follow the above guidelines.

Note that only a few copies of SNA•ps 3270 version 1.0 were distributed before SNA•ps 3270 was revised to version 1.0.1. There are no functional differences, only a cosmetic one with one dialog. Copyright 1991, Apple Computer, Inc.

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