Aristotle: error occurred in your user folder Message

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TOPIC -----------------------------------------------------------


I have an AppleShare network with 20 Apple IIGS workstations.  The network
has experienced numerous problems this year.  Today, while exiting
AppleWorks, nine systems locked up and displayed this message:

    An error occurred in your user folder: see the administrator

At the same time, five networked ImageWriter II printers locked up.  One
system in the middle of this line had no problems.  When we tried to
restart the workstations, some went into BASIC, and some displayed garbage.
Now, all systems are totally down.

DISCUSSION ------------------------------------------------------


Based on the error message, the problem seems to be on the server itself.
Go into the users' listing and re-establish the preferences for the users.
That may help, and avoid a time-consuming backup and reinstall.

If that does not cure the problem, go back to the most recent backup and
restore that data.  There may be a corruption within Aristotle itself. If a
backup is not available, then recreate the Users and Groups files, and stop
short of re-installing Aristotle.

Finally, if the problem still persists, re-install Aristotle and re-create
the users and groups.
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