



# Tech Info Library

## Macintosh: Troubleshooting Bus Error Messages

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TOPIC -----

I have a Macintosh IIsi running system software version 6.0.7 and Quark 3.0. I'm getting bus error messages when I open the Chooser to select a different printer.

DISCUSSION -----

We've had other problem reports like this and found that most were caused by the WDEF virus or a corrupt System.

To eliminate the WDEF virus as the cause, follow the instructions in the Tech Info Library article titled "WDEF" Virus: Information.

If the problem persists:

- 1) Remove all items from the System Folder that you want to save, like third-party INITs, CDEVs, and DAs.
  - 2) Trash the System Folder.
  - 3) Reinstall the system software from locked, known-good disks.
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