StyleWriter 1200: Freezes When Printing Arabic or Hebrew (5/96)

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TOPIC ---

I have been using Macintosh computers with both U.S. System 7.1 and System 7.5
and the resources for Arabic and Hebrew for some time without a problem. After
purchasing and installing an Apple StyleWriter 1200, whenever I print, the
computer seems to hang several seconds after the print dialog closes. The
problem occurs even when I try "Print Window" in System 7.1 or "Print Desktop"
in System 7.5. Is there something wrong with my printer?

DISCUSSION ---

If you are using a StyleWriter 1200 and WorldScript I with Arabic or Hebrew
resources, you may notice the following problem: Whenever you attempt to print,
the computer seems to hang for several seconds after the print dialog closes.
This happens when you try to Print Window (in System 7.1) or Print Desktop (in
System 7.5).

This problem is caused by a known conflict between the WorldScript I software
and StyleWriter 1200 v.2.0 software. Printing with the StyleWriter 1200 v2.0
printer driver freezes your 1-byte international system a few seconds after the
print dialog box closes.

Your system becomes a 1-byte international system when you install the secondary
language resources. These resources include the WorldScript I software. The
system does not freeze when printing if WorldScript I is not installed, but then
you will not be able to see or print Arabic or Hebrew properly. Only the Arabic
and Hebrew Language Kits are affected by this conflict.

The problem was fixed in the StyleWriter 1200 v2.1 and also in the Color
StyleWriter 2400 v2.1 software which are both available from online services.

These articles can help you locate the software update mentioned here:

• "Where To Find Apple Software Updates" -- Lists online services for free Apple
software updates.

• "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online
services for software updates, Apple support information, and a subset of the

Apple Tech Info Library.

Article Change History:
23 May 1996 - Updated for technical accuracy.
05 Oct 1995 - Added Info Alley information; updated article.
28 Aug 1995 - Updated printer driver online availability information.

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