



Tech Info Library

Korean Language Kit: Troubleshooting (11/96)

Article Created: 13 September 1996

Article Reviewed/Updated: 18 November 1996

TOPIC -----

This article contains troubleshooting solutions for the Korean Language Kit 1.0.

Questions Answered

=====

- 1) I see odd characters that I cannot read in some of my file and folder names.
- 2) I changed my Views control panel to the Seoul font, but I still see odd characters in my Korean application program.
- 3) I changed my Views control panel to the Seoul font, and now I cannot read all my non-Korean file and folder names.
- 4) I changed my Views control panel to the Seoul font, but I still see odd characters in my Application menu.
- 5) After setting the font in the Views control panel to Seoul, I cannot edit a Korean file or folder name.
- 6) I cannot open a file in SimpleText Korean.
- 7) My Korean dates and times are not displayed correctly.
- 8) I re-installed one of my Korean application programs. Do I need to re-register it in Korean?

DISCUSSION -----

1) Question: I see odd characters that I cannot read in some of my file and folder names.

Answer: The font your system is using for file and folder names does not contain any Korean characters. Korean names cannot be properly displayed unless your system uses a font that contains Korean characters.

Choose Control Panels from the Apple menu and open the Views control panel. Change the font for views to Seoul.

The Seoul font contains Korean characters as well as the most commonly used Roman characters. If you are using a Roman-based primary script, you can usually view all your file and folder names correctly by setting the font for views in the Views control panel to the Seoul font. If your primary script is non-Roman (such as Japanese or Chinese), the Seoul font will not display your file and folder names correctly, and we recommend that you continue using a font from your primary script to display file and folder names.

2) Question: I changed my Views control panel to the Seoul font, but I still see odd characters in my Korean application program.

Answer: Your system may not recognize your Korean application as Korean.

Step 1

Open the Korean Language Register, which is in the Apple Extras folder on the disk where you installed the Korean Language Kit.

Step 2

Click the Register Application button.

A list of application programs appears.

Step 3

Click the application program you want to register as Korean.

Step 4

Click the Register button.

Now you can open your program and begin working in Korean.

3) Question: I changed my Views control panel to the Seoul font, and now I cannot read all my non-Korean file and folder names.

Answer: If you have file or folder names that contain non-English Roman characters, they will not be correctly displayed after you change the Views control panel to the Seoul font. The Seoul font does not contain these other characters.

In the Views control panel, choose a font that will correctly display your non-Korean file and folder names. Then use non-Korean names for all your files and folders, even those that contain Korean.

The Seoul font is only necessary to read Korean file and folder names. If you do

not set the Views control panel to Seoul, you will still see Korean correctly displayed within your Korean or WorldScript-savvy application programs. You can write and print in Korean; just remember to give your files non-Korean names.

4) Question: I changed my Views control panel to the Seoul font, but I still see odd characters in my Application menu.

The Application menu cannot display Korean names, even after you set your Views control panel to the Seoul font. The names of your Korean application programs will not be correctly displayed in the Application menu and in certain dialog boxes.

The icons that appear in the Application menu next to each program's name may help you identify your Korean programs.

5) Question: After setting the font in the Views control panel to Seoul, I cannot edit a Korean file or folder name.

You may have a non-Korean keyboard selected in the Keyboards menu.

Choose the Power Input Method from the Keyboards menu.

6) Question: I cannot open a file in SimpleText Korean.

Answer: If you have more than one version of SimpleText on your computer, such as the Korean and English versions, the wrong version may start when you try to open a SimpleText Korean file.

Start SimpleText Korean, then choose Open from the File menu to open your SimpleText Korean file.

7) Question: My Korean dates and times are not displayed correctly.

If you are used to working on a Korean Macintosh, you may expect to see dates and times displayed according to the Korean format. But the Korean Language Kit does not change your whole system to Korean. Your primary system language is still the same, so your dates and times are displayed according to the original format.

8) Question: I re-installed one of my Korean application programs. Do I need to re-register it in Korean?

Answer: If the name of your program changes, you must re-register it. See instructions on registering a program in Korean.

9) Question: I have been using another Korean product on my Macintosh computer, but I cannot read the documents I created with it.

Answer: The Korean Language Kit fonts are based on the standard Korean encoding as defined by the Korean information technology standards committee. The product you have been using may be based on another character encoding; therefore the documents will not be compatible. Please check with the developer of the other Korean product.

Article Change History:

18 Nov 1996 - removed keyword.

17 Oct 1996 - Changed distribution status.

Copyright 1996, Apple Computer, Inc.

Keywords: ksts

=====

This information is from the Apple Technical Information Library.

19961119 08:32:30.00

Tech Info Library Article Number: 20387