



# Tech Info Library

## Indian Language Kit: Troubleshooting (2/97)

Article Created: 7 February 1997

Article Reviewed/Updated: 13 February 1997

TOPIC -----

This article contains troubleshooting suggestions for the Indian Language Kit. These tips were taken from the Indian Language Kit User's Manual.

DISCUSSION -----

1) I can't work in the Indian language of my choice with my usual application program.

Your application program may not be compatible with WorldScript I or QuickDraw GX. If it is not, it won't automatically switch to an Indian language font when you select an Indian language keyboard, or it may not let you see the fonts in the font menu.

To make sure your application program is compatible with WorldScript I and QuickDraw GX, consult the program's manufacturer or the dealer from whom you purchased the program.

2) I see odd characters that I can't read in some of my file and folder names.

The font your system uses for file and folder names does not contain any Indian language characters. Open the Views control panel and choose an Indian language from the "Font for views" pop-up menu.

3) I changed my Views control panel to an Indian language font, but I still see odd characters in my Application menu.

The Application menu is unaffected by the changes you make in the Views control panel. However, the icons that appear in the Application menu next to each program's name will help you identify your Indian Language programs.

4) I can't edit an Indian language file or folder name.

You may have the wrong keyboard selected in the Keyboards menu. Open the Keyboards menu and select the right keyboard for your language.

5) Ever since I installed the Indian Language Kit, I haven't been able to work with some of my other application programs, even in Roman.

This problem may be caused by insufficient memory. However, if you are sure your computer has enough memory, the program may be due to incompatibility between non-Roman scripts and a particular application program. Try registering that application as an English language application. To do this, use the Language Register program in the Extras folder on the disk where you installed the Indian Language Kit. If you still have problems working with the application, you may have to deactivate the Indian Language Kit to use with the application. You can do so by disabling the WorldScript I extension in the Extensions Manager control panel.

6) After I installed the Indian Language Kit, unwanted keyboard layouts appeared in my Keyboards menu. How do I remove them?

Open the System file in the System Folder, select the unnecessary keyboard layouts, and drag them to the Trash or to a temporary folder.

7) When I open the Keyboards menu, my Indian language keyboards are not highlighted, so I cannot choose them.

You don't have a text field currently open that supports these keyboard layouts. Open SimpleText or any text field you would use for your Indian languages, and the Indian language options will be highlighted along with the other keyboard options in your Keyboards menu.

8) When I open the Font menu, I see several different fonts listed for each Indian language. Which font should I use?

After you install the Indian Language Kit, your Font menus contain at least two fonts for each Indian Language. These fonts have different suffix--for example, Devanagari MTS and Devanagari MT. You should use the MT version of each Indian language font. (Do not use the MTS version; MTS fonts use Chicago as their associated Roman font and have no bold style).

Furthermore, if you have QuickDraw GX installed, you will see some additional fonts at the top of the Font menu that begin with a period (.)--for example: .Devanagari Mt. Do NOT use these fonts.

The following list shows the fonts that you should NOT use. (You cannot remove these fonts from your Font menu.)

- .Devanagari MT X
- .Devanagari MT X (Bold)
- .Gujarati MT X
- .Gujarati MT X (Bold)
- .Gurmukhi MTX

.Gurmukhi MTX (Bold)  
Devangari MTS  
Gujarati MTS  
Gurmukhi MTS

Article Change History:  
13 Feb 1996 - Changed distribution status.

Copyright 1997, Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

ArticleID: TECHINFO-0020941

19970214 11:37:46.00

Tech Info Library Article Number: 20941