



Tech Info Library

KanjiTalk: Frequently Asked Questions (11/95)

Article Created: 1 March 1995

Article Reviewed/Updated: 10 November 1995

TOPIC -----

This article contains the answers to frequently asked questions (FAQ) on KanjiTalk.

Questions in this FAQ:

=====

- 1) What is KanjiTalk?
- 2) What is the Japanese Language Kit?
- 3) How much does it cost?
- 4) Who provides technical support?

DISCUSSION -----

1) Question: What is KanjiTalk?

Answer: KanjiTalk is the fully translated, Japanese version of the Macintosh operating system. All of its menus, dialog boxes and system messages are in Japanese. KanjiTalk is designed for those users who need to work in a full Japanese environment. KanjiTalk is sold and supported in Japan predominantly, but there are a few resellers in the United States who can order it for you. For more information on resellers in the United States see the Tech Info Library article titled "KanjiTalk: Authorized U.S. Dealers and VARs (3/95)".

To use your current English applications under KanjiTalk, you would need to purchase their equivalent Japanese version to ensure compatibility and smooth operation. Contact the vendor of your favorite applications to see if they offer a Japanese version.

2) Question: What is the Japanese Language Kit?

Answer: In contrast to KanjiTalk, the Apple Japanese Language Kit (JLK) is for customers who wish to exchange, edit and read Japanese documents, but work in the language of their original operating system. For example, say someone lives

in Spain and once in a while exchanges Japanese files with someone in Japan. They would only need to install the JLK to read the files, but be able to operate in Spanish at all other times.

3) Question: How much does it cost?

Answer: There are several Apple dealers and Value Added Resellers (VARs) in the United States who sell KanjiTalk. They set their price for KanjiTalk, and they should be contacted for their current price. For more information on resellers in the United States see the Tech Info Library article titled "KanjiTalk: Authorized U.S. Dealers and VARs".

4) Question: Who provides technical support?

Answer: KanjiTalk is supported in Japan, and for a fee, by some third party companies such as AsiaSoft at 407-234-5366. Apple does not provide toll free KanjiTalk technical support in the United States. In contrast, Apple does provide toll free technical support for the Japanese Language Kit through 1-800-SOS-APPL.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Article Change History:

- 10 Nov 1995 - Updated title.
- 28 Jun 1995 - Added KanjiTalk support number
- 21 Jun 1995 - Changed article type to FAQ format.

Support Information Services
Copyright 1995, Apple Computer, Inc.

Keywords: supt,kfaq

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 17293