



Tech Info Library

HyperCard 2.2: Tech Tips (8/95)

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TOPIC -----

Here are some Tech Tips for HyperCard 2.2.

DISCUSSION -----

Common Problems and their resolutions for HyperCard 2.2

1. If you're having problems installing HyperCard using the installer then simply drag the files to a folder on your hard disk and install the fonts if necessary.
2. If you get a message that certain fonts are not installed, it's because HyperCard looks for specific bitmapped sizes of fonts; if only TrueType fonts are installed, simply ignore the message or install the bitmapped fonts.
3. If you cannot make changes to a stack, then possibly the stack has been created by an earlier version of HyperCard, and needs to be converted; make a copy of the stack first, then select "Convert Stack" under the File menu. Once you convert a stack, you can't go back.

Another possibility is that the userlevel is set too low for the types of changes you want to make; check this in HyperCard Preferences, or set userlevel via the Message Box. If you can't change the userlevel, make sure you don't have HyperCard Player or other copies of HyperCard on your hard drive.

Another possibility is that the stack has been protected using the "Protect Stack..." command under the file menu. If you don't see "Protect Stack..." under the file menu, hold down the command key while selecting "File." If a password has been set, you will be prompted for it before the "Protect Stack..." options appear. If you don't know the password, you're out of luck. There's no "Apple" way to recover from a lost password.

4. Importing/Exporting Text: The address stacks have import and export scripts built into it. The import works only on other Address Stacks (the ones that came with HyperCard). Export allows you to export data to text file.

To import or export text to or from other stacks, customers will need to write a script. You may contact our scripting support group at 1-800-950-2442 for help

writing your script. This is a fee based service.

5. When adding Color Tools to a stack or creating a standalone application in HyperCard you will need to increase the allocated memory to HyperCard using "Get Info" under the File Menu. 2 MB should be enough.

6. If your visual effects have stopped working, this is because you've turned on Color Tools which has it's own visual effects. Either turn off Color Tools or consider using their visual effects (which are quite good and flexible).

7. If your color stacks seem to be running slower here are several ways you can improve performance:

- On the OpenCard message, set both lockmessages and lockrecent to true.
- Consider designing a single color background image rather than colorizing lots of individual objects.
- Increasing your memory partition might be helpful

8. The HyperCard 2.2 standalone application builder is not supported on 68000-based Macintosh systems. This means you can't create a standalone application on a Macintosh Plus, SE, Classic, Macintosh Portable, or PowerBook 100 computers. Although you can run HyperCard 2.2 standalone applications on these computers.

9. People with monitors that display less than 16 colors can't use the Color Tools stack. On one-bit monitors, the Color Tools stack will show a card that lists its requirements, but it doesn't do this for monitors that are not in B&W mode -- so you may have problems running the stack without realizing why.

Here are the requirements for using the Color Tools stack:

- At least 2 MB of RAM allocated to HyperCard
- 32-Bit QuickDraw (included as a part of System 7 or later)
- A monitor capable of showing 16 or more colors or shades of gray

Also, when using Color Tools 1.0 with HyperCard 2.2, if you select Open Color Tools from the Color menu, and before the palette is drawn click on the desktop, and then later go back to HyperCard, you will get Color menus but no palette. The workaround is to close Color Tools and reopen it.

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