Who Built America CD and Type 15 Error (2/97)

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TOPIC ---

When I try to launch the application on my "Who Built America?" CD I get a Type
15 error. I got this CD with the Apple Education Series Elementary Reference
Bundle. I installed a new version of QuickTime (2.0), but that didn't fix the
problem. What's wrong?

DISCUSSION --

The CD (compact disc) you have, "Who Built America? From the Centennial to the
Great War, 1876-1914 by The American Social History Project," is produced by the
Voyager Company.

The Type 15 error will occur regardless of which version (1.6.1 or 2.0) of
QuickTime is installed in your system.

The reason you are getting a Type 15 error message is that the "Who Built
America?" HyperCard stack needs a higher memory allocation. The Voyager Company
has stated that the HyperCard Player application needs to have 5MB of RAM
allocated to it in order to open their HyperCard stack.

HyperCard Player is available on the "Who Built America?" CD and in the Extras
folder of the System 7.5 CD. Copy it from one of these CDs to your Macintosh
Hard Drive.

To Allocate More Memory to HyperCard Player
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1) Quit out of the HyperCard Player application if it is running.

2) Locate and click on the HyperCard Player application icon on your
   Macintosh hard drive (not the HyperCard Player application on the CD).

3) Choose "Get Info" from the File menu and increase the amount of
   memory allocated to the HyperCard Player application in the "Preferred
   size" box to 5000.

4) Close the "Get Info" window and double-click the HyperCard stack
   "Who Built America?" on the CD.

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The Tech Info Library article titled, Locating Vendor Information, can help you search for a particular vendor's address and phone number.

Article Change History:
24 Feb 1997 - Reviewed for technical accuracy.
09 Mar 1995 - Changed title to clarify problem.

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