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HyperCard 2.2: Possible Post-Installation Problems (12/93)

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TOPIC -----

Some users may encounter the following problems after installing HyperCard 2.2:

- They may not see the stack icons of existing stacks.
- Earlier versions of HyperCard may be launched when they double-click on a stack.
- When they double-click on a stack, they may see a message that the application program (HyperCard) could not be found. (This will happen only on systems that have never had HyperCard or the Player installed, or that have had the Desktop file rebuilt after HyperCard was deleted.)

DISCUSSION -----

The Problem

In order to fit on an 800K floppy disk, HyperCard 2.2 is shipped as a compressed file. The HyperCard 2.2 installation procedure doesn't make the Finder aware that the application that's been installed is HyperCard and the Finder doesn't add it to the Desktop database. On systems that already had HyperCard, there is a HyperCard entry in the Desktop database, but it points to the older version. Thus when a stack is double-clicked, the older version of HyperCard is launched. Finally, systems that have never had HyperCard don't know what icons to attach to stacks.

The Fix

All you need to do to teach the Finder about the new version of HyperCard is to open the HyperCard 2.2 folder that is installed. (Few customers will have any of these problems because the first thing most of them will do after installation is look to see what is in the HyperCard 2.2 folder.) Then their stacks will find the correct HyperCard, and under System 6 their icons will show up.

Under System 7 there's another wrinkle. If System 7 sees a HyperCard stack, it will cache the appropriate icon until the Finder is restarted (restarting the computer will do this). If it sees a HyperCard stack before an entry is made in the Desktop database for HyperCard, it will use the standard document icon. Thus under System 7, if the Finder sees a

stack before it knows about HyperCard, it will give all stacks the standard document icon until it is restarted. If you see this problem, open the HyperCard 2.2 folder (to show HyperCard to the finder) and then restart the computer. Note that this will only happen on systems that had no prior knowledge of HyperCard or Player or systems that had HyperCard deleted and then had their desktop files rebuilt. Unfortunately, the Finder will see the stacks in the HyperCard program folder before it gets to HyperCard, so these systems will get the icon problem and you'll have to restart your computer to fix it.

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