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Macintosh: Troubleshooting Invisible Folders Problem

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TOPIC -----

When opening a Macintosh-formatted floppy disk from within Microsoft Works to select a file, no folders appear. But the folders appear normally in the Finder directory. The files are all available, but the folders on the disk are invisible. How can we get the disk back to normal?

DISCUSSION -----

- 1) It's possible that the disk directory got corrupted, causing the problem you are seeing. Rebuild your Desktop by holding down the Command and Option keys while inserting the diskette. Run Disk First Aid to repair any directory damage.
- 2) Someone may have made the folders invisible. Use a utility such as ResEdit or Symantec Utilities to check this.
- 3) If running System 7.0 or 7.0.1, make sure to obtain System 7 Tune-Up version 1.1.1 or greater. Running Tune-Up 1.1.1 or greater will prevent a problem from occurring where folders and files begin to disappear from the desktop, but are in fact still intact and available.

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